SAVE VTC 700

Heat Recovery Ventilation Unit



Installation and Service



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1 Declaration of Conformity

Manufacturer



Systemair AB Industrivägen 3 SE–739 30 Skinnskatteberg SWEDEN Office: +46 222 440 00 Fax: +46 222 440 99 www.systemair.com

hereby confirms that the following products:

Heat recovery ventilation unit:SAVE VTC 700

(The declaration applies only to product in the condition it was delivered in and installed in the facility in accordance with the included installation instructions. The insurance does not cover components that are added or actions carried out subsequently on the product)

Comply with all applicable requirements in the following directives:

- Machinery Directive 2006/42/EC
- Low Voltage Directive 2006/95/EC
- EMC Directive 2004/108/EC

The following harmonized standards are applied in applicable parts:

EN ISO 12100-1	Safety of machinery – Basic concepts, general principles for design – Part 1: Basic terminology, methodology
EN ISO 12100-2	Safety of machinery – Basic concepts, general principles for design – Part 2: Technical principles
EN ISO 14121-1:2007	Safety of machinery – Risk assessment – Part 1: Principles
EN 13857	Safety of machinery – Safety distances to prevent hazard zones being reached by upper or lower limbs
EN 60 204-1	Safety of machinery – Electrical equipment of machines – Part 1: General requirements
EN 60 335-1	Household and similar electrical appliances – Safety Part 1: General requirements
EN 60 335-2-40	Safety of household and similar electrical appliances – Part 2-40: Particular requirements for electrical heat pumps, air-conditioners and dehumidifiers
EN 60529	Degrees of protection provided by enclosures (IP Code)
EN 50 366:2003	Electric domestic products and similar everyday articles Electromagnetic fields-Methods for evaluation and measurements
EN 50 106	Safety of household and similar appliances – Particular rules for routine tests referring to appliances under the scope of EN 60 335-1 and EN 60967
EN 60 034-5	Rotating electrical machines – Part 5: Degrees of protection provided by the integral design of rotating electrical machines (IP code)
EN 61000-6-2	Electromagnetic compatibility (EMC) – Part 6-2: Generic standards – Immunity for industrial environments
EN 61000-6-3	Electromagnetic compatibility (EMC) – Part 6-3: Generic standards – Emission standards for residential, commercial and light-industrial environments

The complete technical documentation is available.

Skinnskatteberg, 11-08-2011

Mats Sándor Technical Director

2 Warnings

The following admonitions will be presented in the different sections of the document.

\land Danger

- Make sure that the mains supply to the unit is disconnected before performing any maintenance or electrical work!
- All electrical connections and maintenance work must be carried out by an authorized installer and in accordance with local rules and regulations.

/ Warning

- The system should operate continuously, and only be stopped for maintenance/service.
- The installation of the unit and complete ventilation system must be performed by an authorized installer and in accordance with local rules and regulations.
- Beware of sharp edges during mounting and maintenance. Use protective gloves.
- Although the Mains supply to the unit has been disconnected there is still risk for injury due to rotating parts that have not come to a complete standstill.
- · Make sure that filters are mounted before starting the unit.
- This product is not intended to be used by children or people with reduced physical or mental ability or lack of experience and knowledge, if no instruction concerning the use has been given by the person responsible for their safety or that this person is supervising the operation. Children should be supervised so that they can not play with the product.

1 Caution

- Do not connect tumble dryers to the ventilation system
- Duct connections/duct ends must be covered during storage and installation

3 Product information

3.1 General

This installation manual concerns air handling unit type SAVE VTC 700 manufactured by Systemair AB.

SAVE VTC 700 include the following model options:

Right or Left models: R (Right), L (Left) (see figure 3).

Re-heater battery (electrical or water heating battery) is optional and can be ordered as an accessory.

This manual consists of basic information and recommendations concerning the design, installation, start-up and operation, to ensure a proper fail-free operation of the unit.

The key to proper and safe operating of the unit is to read this manual thoroughly, use the unit according to given guidelines and follow all safety requirements.

3.2 Technical data

3.2.1 Dimensions and weight



Fig. 1 Dimensions, drawn as a right hand connected unit

Y: 1/2" outer thread



Fig.	2 Тор	view	dimensions,	right (R)	and left	hand (L)	connected	unit
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Model	Α	С	D	Е	F	G	Н	I
VTC 700	1170	860	780	1214	1088	576	211	450
Model		J	к	L	м	N	Weig	ht (kg)
VTC 700		180	176	211	571	250	150	

3.2.1.1 Connections Right and Left models



Fig. 3 Right and Left models

Position	Description
R	Right hand model (Supply air connection is situated on the right hand side of the unit viewed from the front)
L	Left hand model (Supply air connection is situated on the left hand side of the unit viewed from the front)

Table 1: Symbol description

Symbol		Description
A	Α	Supply air
	В	Exhaust air
	С	Outdoor air
R	D	Extract air

3.2.2 Required space

In order to be able to remove filters (figure 4) the unit needs to be installed with sufficient space in front as described below.



Fig. 4 Space required

Position	Description
1	Filter outdoor air
2	Filter extract air
3	Heat exchanger ¹
В	1380 mm

1. Two parts

3.2.3 Power consumption and current

Table 2: Power Consumption

Model	Fans (W tot.)	Fuse (mains) (A)
VTC 700	336	10



3.3 Transport and storage

The SAVE VTC 700 should be stored and transported in such a way that it is protected against physical damage that can harm the surface and duct connections. It should be covered so that dust, rain and snow cannot enter and damage the unit and its components. The appliance is delivered in one piece containing all necessary components, wrapped in plastic on a pallet for easy transportation.

4 Installation

This section describes how to install the unit correctly. To ensure a proper and fail free operation it is important that the unit is installed according to these instructions.

Please note the following admonitions:

/ Danger

- Make sure that the Mains supply to the unit is disconnected before performing any maintenance or electrical work!
- All electrical connections and maintenance work must be carried out by an authorized installer and in accordance with local rules and regulations.

/ Warning

- · Beware of sharp edges during mounting and maintenance. Use protective gloves
- The installation of the unit and complete ventilation system must be performed by an authorized installer and in accordance with local rules and regulations

▲ Caution

- Duct connections/duct ends must be covered during storage and installation
- Do not connect tumble dryers to the ventilation system

4.1 Unpacking

Verify that all ordered equipment are delivered before starting the installation. Any discrepancies from the ordered equipment must be reported to the supplier of Systemair products.

4.2 Where/how to install

SAVE VTC 700 are meant for indoor installation in a heated space. Mount the unit standing flat surface. It's important that the unit is completely levelled before it is put into operation.

Place the unit preferably in a separate room (e.g. storage, laundry room or similar).

When choosing the location it should be kept in mind that the unit requires maintenance regularly and that the inspection door should be easily accessible. Leave free space for taking out the main components (figure 4).

The outdoor air intake of the building should if possible be put in the northern or eastern side of the building and away from other exhaust outlets like kitchen fan exhausts or laundry room outlets.

4.3 Installing the unit

The unit must be installed in the following position (figure 5). It is important that the unit is completely level in order for the condensation drainage to work properly.



Fig. 5 Installation position (right hand unit)

4.3.1 Installation procedure SAVE VTC 700

1

Prepare the surface where the unit is to be mounted. Make sure that the surface is flat, levelled and that it supports the weight of the unit. Perform the installation in accordance with local rules and regulations.

2

Place the unit standing on the floor. Use the enclosed adjustable feet to level the unit

🕥 Warning

Beware of sharp edges during mounting and maintenance. Use protective gloves



3

Connect the condensate drainage to the 2 drain plugs in the bottom of the unit. Make sure to use correct drain traps on both connections. The height (H) must be at least 60 mm. Drain traps are not included on delivery and can not be obtained from Systemair.



4

Connect the unit to the duct system. Make sure that all necessary accessories are used to create a functional ventilation solution.

\land Warning

The installation of the unit and complete ventilation system must be performed by an authorized installer and in accordance with local rules and regulations.

5

Connect the control panel to the socket on top of the unit (chapter 4.3.2.3).

6

Connect the unit electrically to the mains with the enclosed plug and check that it starts up correctly.

4.3.2 Electric Connections

\land Danger

- Make sure that the Mains supply to the unit is disconnected before performing any maintenance or electrical work!
- All electrical connections must be carried out by an authorized installer and in accordance with local rules and regulations.

The SAVE VTC 700 is wired internally from factory. The electrical connection box is situated in the supply air fan compartment. Access the box according to below procedure.

1

Remove the front hatch by the use of an 8 mm Allen key, after which the hatch is tilted back and lifted off completely.



2

Open the side panel by removing 4 screws.



3

Remove the top cover plate (pos. 1) by removing 2 screws (pos. 2) in the lower front edge of the plate.



All external connections to possible accessories are made to terminals on the main print card (chapter 4.3.2.2).

4.3.2.1 Electrical connection box, Components

The unit is equipped with built in regulation and internal wiring. See below illustration (figure 6) for an overview of the enclosed components.

The figure shows the electrical connection box for the VTC 700 units. See wiring diagram for more detailed information.



Fig. 6 Electric components

Position	Description
1	Main print card
2	Print card for electrical re-heater ¹
3	Connection to control panel
4	Mains supply connection between main print card and electrical re-heater print card ¹
5	Terminals for AI 1–4 (temp sensors) and motor control
6	Terminals for external connections
7	Terminals for mains supply connections
8	Terminals for digital inputs (DI 1–7)
9	Terminals for control panel ²
10	Terminals for mains supply connections to electrical re-heater relays ¹
11	Terminals for electrical re-heater mains supply ¹
12	Terminals for Unit mains supply

1. In case of installed electrical re-heater battery

2. Optional if modular contact is not used (see wiring diagram)

4.3.2.2 SAVE VTC 700 External Connections

Connection terminals for external equipment (figure 7) can be found on the main print card inside the unit in the electrical connection box (figure 6).



Fig. 7 Terminals for external connections

Position	Description	Remark
1	Outdoor/exhaust air damper	Normally open contact, 230 V 1~, max 1 A
2	Outdoor/exhaust air damper	Reference
3	Outdoor/exhaust air damper	Normally closed contact, 230 V 1~, max 1 A
4	Connection to external alarm	Normally open contact, 24 V, max 1 A
5	Connection to external alarm	Reference
6	Connection to external alarm	Normally closed contact, 24 V, max 1 A
7	GND	Reference
8	Water cooler control signal (AO2)	0–10 V DC
9	GND	Reference
10	Water heater control signal (AO1)	0–10 V DC
11 1	GND	Reference
12 ¹	Bypass damper control signal (AO3)	0–10 V DC

1. Internally wired from factory



4.3.2.3 External connections on top of the unit

Two of the connections on the main print card are wired to plugs on top of the unit casing; connection to the control panel through a modular contact and a connection to DI 3 with possibility to configure the fan speeds individually through a potential free on/off switch (figure 8).



Fig. 8 Connections on top of the unit casing

Position	Description
1	Connection to control panel
2	Connection to DI 3 through an on/off switch

4.3.3 Installation procedure Electrical Re-heater battery

An electrical re-heater battery can be ordered as an accessory and be installed inside the unit.

\land Danger

- Make sure that the Mains supply to the unit is disconnected before performing any maintenance or electrical work!
- All electrical maintenance work must be carried out by an authorized installer and in accordance with local rules and regulations.

1

Disconnect the unit from the mains supply



2

Open the electrical connection box as described above (chapter 4.3.2)

3

Remove the mains supply cable with the plug and replace it with a 5 lead cable. Insert it through the prepared cable gland (pos. 1) on top of the unit.



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4

After leading the mains supply power cable (pos. 1) through the cable gland on top of the unit (pos. 2), continue to lead the cable through the cable gland bracket (pos. 3) and on down through the cable glands in the back of the electrical connection box (pos. 4). Connect the 3 phase mains supply to the terminal in the back of the box (pos. 5). See enclosed wiring diagram for more detailed information.







5

Remove the 3 screws with the black knobs (pos. 1) from the inner casing.

6

Remove the cover plate (pos. 1) of the electrical re-heater by loosening the 5 screws (pos. 2)

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7

Insert the re-heater (pos. 1) in the compartment next to the supply air fan and fasten the mounting bracket against the inner walls with the 3 black knob screws.



8

Continue with fastening the re-heater print card (pos. 1) on the prepared distances (pos. 2) next to the main print card with the 4 enclosed screws. Connect it to the main print card by the use of the prepared connections on the side of the 2 circuit boards.



9

Connect the blue and brown cables (pos. 1) to the free L/N terminals on the main print card. See wiring diagram for detailed information.



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10

Lead the electrical re-heater mains power supply cable (pos. 1) through the lower cable gland (pos. 2) and connect the three phases to the terminal (pos. 3).

Lead the cable (pos. 4) containing the re-heater contactors power supply leads and emergency thermostat indication leads through the upper cable gland and connect it to terminals on the re-heater PCB. The leads are marked 1–4. The leads 1 and 2 are used for the contactor mains supply (pos. 5), 3 and 4 are used for the emergency thermostat indication (pos. 6).

Insert the over heat protection sensor (OT) cable (pos. 7) through the same upper cable gland and lead it to the back of the box. Connect it to the OT terminals on the main PCB (pos. 8).

Note:

See enclosed wiring diagram for detailed information.

11

Put back the cover plate (pos. 1) and fasten it with the enclosed screws





12

Close the side and front hatch, turn the power back on and start the software configuration in the display according to below procedure (chapter 5.2.5).

After completed installation of the electrical re-heater battery the unit looks as described in below illustration (figure 9).



Fig. 9 Installed electrical re-heater

Position	Description
1	Electrical re-heater battery front plate
2	Reset button emergency thermostat

Note:

After the re-heater battery has been installed and connected properly, apply the 2 type labels belonging to the electrical re-heater battery next to the labels of the unit. The first label is placed next to the unit label situated on the inner lower frame of the casing behind the inspection hatch. The second label is placed next to the unit label situated on top of the unit next to the duct connections.

5 Operation

5.1 Interface description

5.1.1 Control panel

The control panel is delivered with the unit and has to be connected to the modular jack on top of the VTC 700 (chapter 4.3.2.3).

Below illustration shows the control panel with a short description (figure 10).



Fig. 10 Control panel

Position	Description	Explanation
1	Display	Shows symbols, menus and settings.
2	Selection knob	Move through the menu lists or change settings and values by turning the knob left or right.
3	Confirm button	Confirm menu choices or settings by pressing the button.
4	Back button	Step back in the menu levels by pressing the button.

5.1.2 Display symbols

Symbol	Description	Explanation
	Тетр	Illustrates the current set temperature. The temperature setting is done in 5 steps (from completely empty to filled symbol) and can be changed manually by turning the "selection knob".
Temp		Confirm the setting with the "confirm button" (chapter 5.2.1 and chapter 5.2.3).
		Illustrates the current set fan speed.
	Fan speed	The fan speed can be set manually in 3 steps (Low, Nom and High) by turning the selection knob and confirming with the confirm button after completed setting.
Fan speed		 Low ventilation (A): Can be used when leaving the building for a longer period.¹
		 Nominal ventilation (B): Will give required air change under normal conditions.
		 High ventilation (C): To increase the airflow if necessary.
	Service	Access the service menu by pressing the confirm button.
Alarm	Alarm	Access the alarm list by pressing the confirm button.

1. Can be set to OFF by activating "Manual fan stop". See "Service menu overview" under "Functions".

5.2 Service menu Overview

Enter the service menu by selecting the service symbol in the display.



Below overview displays the service menu structure in 3 levels.

Menu level 1	Menu level 2	Menu level 3	Explanation
Service	Password		Enter the service level by typing 1111. Use
→Password	Password XXXX		with the confirm button after each set digit.
	Locked YES/NO		
Service	Change password		Set new password if necessary.
\rightarrow Change password	Actual XXXX		In case the new password would be forgotten
Filter period	New XXXX		service level by writing 8642. This overrides
Time/Date	Confirm XXXX		
Service	Filter period		Shows selected time interval between filter
Change password	Reset: NO		Set Depend of the filter period to VES offer
\rightarrow Filter period	Time to replace 9		completed filter change.
Time/Date	month		Set time between filter changes.
Service	Time/Date YY/MM/DD		Shows current set date and time.
Change password	Date: 10/05/08		Set Correct date and time.
Filter period	Time: 10:00		
\rightarrow Time/Date	Weekday: SAT		
Service	Ext/Forc Run		Use this dialogue frame to program extended
\rightarrow Ext/Forc Run	Minutes: 0		operation conditions other than determined
Week program	Fan speed:		by the week schedule.
Fan speed log	Nominal		Shows set time for extended/forced running.
			Shows Set fan speed.
			Set the time in minutes the unit is to run in extended/forced running mode.
			Set the fan speed for this mode. Choose between Low, Nom or High. Default is Nom.
Service	Week program	Week program	Program how you want the unit to operate
Ext/Forc Run	Week program	Day MON	according to the week schedule. It's possible to set 2 periods per day.
\rightarrow Week program	Fan speed	Per1: 07:00 16:00	Set week day and time interval for the time
Fan speed log		Per2: 00:00 00:00	you want the unit to be in ON mode.
		Fan speed	Use this dialogue frame to determine the ON and OFF speed for the fans in the week
		ON level: Low/Nom/High	schedule.
	OFF	OFF level:	Set ON level.
		OFF/Low/Nom/High	Choose between Low, Nom or High. Default is Nom
			Set OFF level.
			Choose between OFF, Low, Nom or High. Default is Low.



Menu level 1	Menu level 2	Menu level 3	Explanation
Service	Fan speed log		Use this dialogue frame to see how the fans
Ext/Forc Run	Level: Reset: 1-5 No/Yes		have operated during the time (h) they have been active.
Week program	SF: 140 / 140		The speeds are shown in 5 different levels:
\rightarrow Fan speed log	FF. 140 / 140		• Level 1: 0%
	Er. 140 / 140		• Level 2: 1–29%
			• Level 3: 30–44%
			• Level 4: 45–59%
			• Level 5: 60–100%
			Choose between the levels to see the time in hours the fans have been active in the different levels.
			Reset Yes resets the SF and EF time in the left column for all levels. The right column continues to count ahead and can not be reset.
			Note:
			Factory reset (see Func- tions/Factory reset) will not affect this function.
Service	Functions	Heater/Cooler	Use this dialogue frame to set up the unit for beating and/or cooling
Week program	\rightarrow Heater/Cooler	Heater:	Sot leaster to Nana Electrical Or
Fan speed log	Frost protection	cal/Water	Water.
→Functions	Air flow	Cooler: None/Water	Set Cooler to None or Water.
	Functions	Frost protection	Shows current set frost protection alarm limit
	Heater/Cooler	Alarm limit 11°C	Set alarm limit in °C. Default is 7°C.
	\rightarrow Frost protection		
	Air flow		
Service	Functions	Airfl% EF SF	Use this dialogue frame to set the fan speed
Ext/Forc Run	\rightarrow Air flow	Nom 50 50	speed can be set individually for each fan
Week program	Air flow unit	Max 100 100	Set the fan speed for EE and SE for each
→Functions	Manual fan stop	Low 25 25	step (Low, Nom, and High.
			Note:
			The values for Nom, Max and Low suggested in this overview are example settings.
	Functions	Air flow unit	Only "%" is option (default)
	Air flow	<u>%</u>	
	→Air flow unit		
	Manual fan stop		
	Functions	Manual fan stop	Set if it should be possible to turn off the fans
	Air flow	Allow manual fan stop Y/N	Chose between Y and N.
	Air flow unit	- <u>+</u> '	If v is selected the fars can be turned off
	→Manual fan stop		by turning the selection knob to empty fan symbol



Menu level 1	Menu level 2	Menu level 3	Explanation
	Functions	Analog input	Shows analogue inputs from active
	→Analog input	1: SS 20.0	temperature sensors.
	Analog output	2: ETS 20.0	SS: Supply air temp sensor.
	Digital input	3: Not used	ETS: Extract air temp sensor.
		4: OT/FPS 20.0	OT/FPS: Over heat protection sensor/Frost protection sensor.
		5: OS 10.5	OS: Outdoor air temp sensor.
	Functions	Analog output	Shows current analogue outputs in 0–10 V to hot/cold water actuator and bypass damper
	Analog input	AO1 auto/man/off 0.0V	Set A01(Analogue output to hot water
	→Analog output	AO2 auto/man/off	actuator) to auto, man or off. Default is off.
	bigitar input	AO3 auto/man 10V	A02 (Analogue output to cold water actuator) to auto, man or off. Default is off.
			AO3 (Analogue output to bypass damper) to auto or man. Default is auto.
			Selecting man enables the user to manually control the actuator/damper with a $0-10$ V signal. 0V means completely closed and 10 V completely opened actuator/bypass damper. When used on the bypass damper the unit can be forced to go to summer operation or forced defrosting (10 V).
	Functions	Digital input	Shows current setting of the digital inputs ON
	\rightarrow Digital input	DI1 ON/OFF	
	Config DI 1-3	DI2 ON/OFF	DI2: Fan configuration
	Config DI 4-7	DI3 ON/OFF	DI3: Fan configuration
		DI4 ON/OFF	DI4: Heater stopped
		DI5 ON/OFF	DI5: Extended/forced running
		DI6 ON/OFF	DI6: Damper test
		DI7 ON/OFF	DI7: Home/leave
	Functions	Config DI 1-3	Use this dialogue frame to set how you want
	Digital input	1 SF high EF nom	when they are switched on or off (the settings
	→Config DI 1-3	2 SF off EF low	in the column to the left are examples).
	Config DI 4-7	3 SF high EF high	on/off switches need to be connected physically to terminals on the main print card to obtain the different functions. See the wiring diagram for more information.
			Set the supply air fan (SF) and extract air fan (EF) to low, nom or High for digital inputs 1–3
	Functions	DI 4-7	DI 4–7 are default set from factory and can't
	Digital input	DI4:Stop heat	short description of each function.
	Config DI 1-3	DI5: Ext run	DI4: Makes it possible to turn the electrical re-beater battery on or off
	→Config DI 4-7	DI6:Damper test	DI5: Turn the Extended/forced running
		DI7: Home/leave	function on or off by the help of a switch. The function overrides current set fan speed.
			DI6: Automatic test of the bypass damper function. This digital input is not available for the user.
			${\tt DI7}$: Switching on this input decreases the supply air temp set point with 10K .

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Menu level 1	Menu level 2	Menu level 3	Explanation
			This function is used when the building is uninhabited for a longer period.
			Note:
			The "Home/leave" function is not working if Water heater is activated.
	Functions	Digital output	Shows The current settings of digital outputs
	\rightarrow Digital output	1: SF 67%	examples).
	Defrosting	2: EF 67%	1: SF 67%: Current set speed of the
	Modbus	3: Not used	maximum speed).
		4: Alarm Y/N	2: EF 67% Current set speed of the
		5: Dmp OFF	extract air fan (shown as percentage of the maximum speed).
		6: Reheater Y/N	4: Alarm Y/N: Indicates if the sum. alarm is active or not
			5: Dmp OFF: Outdoor/exhaust air damper is on or off (230 V signal relay).
			6: Reheater Y/N: Indicates if the electrical re-heater is active or not.
	Functions	Defrosting	Use this dialogue frame to set how aggressive
	Digital output	Mode 1-5	(chapter 6.2).
	→Defrosting Modbus	Allow unbalance Yes/No	Set defrosting mode between 1–5. Default is 3.
		Reduced flow Active Bypass defrosting Active Stop defrosting Active	Set If you during the defrosting cycle can accept a temporary unbalance of the air flow from the unit, i.e. supply air decreases. Select YES or NO. Shows if any defrosting cycle is active.
	Functions	Modbus	Information about Modbus communication
	Defrosting	Address: 1-247	and variables can be found in the Modbus user manual for residential units in the online catalogue at www.systemair.com
	→Modbus	Baud: 9600/19200	
	Factory reset	Parity: None/Even/Odd	
	Functions	Factory reset	Use this dialogue frame to return to factory settings
	Defrosting	Really reset? Yes/No	Set yes or NO
	Modbus		
	\rightarrow Factory reset		Note:
			This will erase all your personal settings that have been done for the unit.
Service	Languages		Use this dialogue frame to select your local
→Language	Language ENGLISH		language.
Versions			Set Language by turning the selection knob.
Alarms			



Menu level 1	Menu level 2	Menu level 3	Explanation
Service	Version VC300		Shows current software version.
Languages	CD EC		
→Versions	Appl. 1.08.00		
Alarms	1.22.00		
	Boot 1.00.01 1.01.00		
Service	Alarms		Shows the alarm list and which alarms have
Languages	Fan Y		been triggered (indicated by Y). See alarm list (chapter 8.3.1).
Versions	EmT/Frost N		
→Alarms	Damp Y		
	Pb Fail N		
	Temp N		
	Filter Y		

5.2.1 Setting Temperature

The supply air temperature is set manually in 5 steps in the main menu display by choosing the temperature symbol (figure 11).

If an electrical or water re-heater is installed the temperature steps are 12.0, 14.5, 17.0, 19.5 and 22.0 °C. Default is 12.0 °C.

If the unit is used without any re-heater installed or if the re-heater is deactivated, the temperature steps are 15.0, 16.0, 17.0, 18.0 or 19.0 $^{\circ}$ C.

Each temperature step is illustrated by increasing the filling of the temperature symbol.



Fig. 11 Temperature symbol

5.2.2 Manual Setting of Fan speed

It's possible at any time to manually set the fan speed in the main menu display. By choosing the fan symbol and confirming (figure 12) it's possible to increase or decrease the fan speed in the 3 steps, Low, Nom and High. By doing so you override the programmed week schedule for the unit until the end of the present time period in the week program (chapter 6.3).



Fig. 12 Fan speed symbol

5.2.3 Manual Summer mode

Manual summer mode occurs if one step lower than 12 °C is selected. The temperature symbol on the main menu is then completely empty (figure 13). This means that the bypass damper opens (10 V control signal to output DAMPER). If the re-heater is active, it will switch off during manual summer mode. Manual summer mode aborts automatically after two minutes if the supply air temperature is \leq 5 °C.

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If water heater battery is installed and activated the manual summer mode is aborted if the outdoor air or supply air temperature is \leq 5 °C.



Fig. 13 Symbol for manual summer mode

5.2.4 Cool recovery

Cool recovery occurs when there is a cooling need and the outdoor air temperature is higher than the extract air temperature.

5.2.5 Software configuration for electrical heater

1

Go to the service menu by using the selection knob.



2

Enter the service level by typing the password. Use the selection knob for each digit and confirm with the confirm button after each set digit.

3

 $Go \ to \ {\tt Functions}.$

4

Choose Heater/Cooler.

Password 1 1 1 1

Ext/Forced Run Week program \rightarrow Functions

→Heater/Cooler

Frost protection

Air flow

5

Select Heater: Electrical.

The unit is now ready to be used with the installed electrical heater.

Heater: Electrical

6 Commissioning

6.1 Setting Fan speed

The fan speed may be adjusted in three steps; low, nom and high. This setting controls the output signals to the supply-and extract fans. The factory setting on each speed steps are 25, 50 and 100% of 10 V. These levels are possible to change in the service level.

See below airflow diagram to get an idea of how the airflow corresponds to each voltage output (figure 14) . This shows a fan performance diagram displaying performance curves for supply air and extract air.

Note:

The diagram displays the fan performance with the standard G4 filters on the outdoor and extract air.



Fig. 14 Fan performance diagram

Position	Description
1	Fan performance curve, supply air
2	Fan performance curve, extract air

6.1.1 Fan speed setting procedure

1

Go to the service menu by the use of the selection knob.



Password

1 1 1 1

2

Enter the service level by typing the password. Use the selection knob for each digit and confirm with the confirmation button after each set digit.

3

 $Go \ to \ {\tt Functions}$

4

Choose Air flow

5

Set the fan speed in percentage of the maximum speed. All 3 speed categories can be set between 20–100% (chapter 6.1).

Heater			
Airflow %	ΕF	SF	
Nom	50	50	
High	100	100	
Low	25	25	

Ext/Forced Run

Week program \rightarrow Functions

→Air flow

6.2 Setting defrost level

The unit is equipped with an automatic three-step defrost function that is activated when there is risk of icing in the area around the heat exchanger. It is possible to select if a heater is present and if unbalanced flows are allowed. The setting 1-5 (table 3) determines how aggressive the defrosting will be.

Table 3: Defrost levels

Defrost mode	Relative humidity indoors ¹	Description
1	Minimum <20%	Dry areas, such as warehouse buildings with few people or industrial buildings that don't use water in their production process.
2	Low 30%-40%	Office buildings.
3	Medium 40%-60%	Apartments or houses with normal humidity.2
4	High 60%-80%	Apartments or houses with high humidity.
5	Extremly high >80%	Buildings with very high humidity level.

1. Relative humidity in the extract air at cold outdoor temperatures.

2. In newly constructed houses it might be necessary with a higher defrost level during the first winter period.

Note:

The factory setting for the VTC 700 is mode 3.

6.2.1 Software configuration of Defrost settings

Set the defrost mode according to below procedure:

1

Go to the service menu by the use of the selection knob.

2

Enter the service level by typing the password. Use the selection knob for each digit and confirm with the confirm button after each set digit.

3

 $Go \ to \ {\tt Functions}.$

4

Go to Defrosting.

5

Select how aggressive you want the defrosting to be, choose defrost mode between 1–5 (table 3). Default is 3.

Select if unbalanced airflows are allowed in the building during the defrost cycle. Choose between YES and NO. Default is YES.

6

Step back to the main menu display by pressing the Back button until you reach the main display.



Ρā	ass	SWC	ord	
1	1	1	1	

Ext/Forced Run Week program →Functions

Digital output →Defrosting

Factory reset

Mode 1-5 Allow unbalance YES/NO

6.3 Programming the Week schedule

Set the week schedule according to below procedure:

1

Go to the service menu by the use of the selection knob.

2

Enter the service level by typing the password. Use the selection knob for each digit and confirm with the confirm button after each set digit.

3

Go to Week program.

4

Choose Week program again.

5

Set week day and time you want the unit to be in ON level. Two periods per day can be programmed. The rest of the time the unit will be in OFF level.

6

Go back to the previous dialogue frame with the Back button and go down to ${\tt Fan \ speed}.$



Password

1 1 1 1

Ext/Forced Run

 \rightarrow Week program

Functions

Week program

→Week program

Fan speed

Week program Day MON Per 1: 07:00 16:00 Per 2: 00:00 00:00

Week program

Week program →Fan speed

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7

Set which fan speed the fan is supposed to be running in the ON level, choose between Low, Nom Or High.

Set which fan speed the fan is supposed to be running in the OFF level, choose between OFF, Low, Nom Or High.

Note:

If an electrical re-heater battery is installed and active and the unit is shut down from the control panel, for example by choosing OFF. When the unit is in OFF level in the week program, the fans will continue to run for 3 minutes, to prevent the heater from triggering the over heat protection sensor, before they stop.

Step back with the Back button until you reach the main menu display.

6.4 Extra functions

The unit is equipped with a number of extra on/off functions which can be activated from on/off switches that can be connected to the digital inputs on the main print card (see wiring diagram).

The following possibilities are available:

- Digital inputs 1–3: By connecting on/off switches to these inputs it's possible to choose 3 special individual fan speed settings in the control panel depending on a temporary need for the building (for example lowering the extract air fan speed when an open fire place is used)
- · Digital input 4: Makes it possible to turn the electrical re-heater battery on or off
- Digital input 5: Turn the Extended/forced running function on or off with a switch. The function overrides current set fan speed. Choose between Low, Nom and High for this function
- Digital input 7: Home/leave, switching on this input decreases the supply air temp set point with 10K. This function is used when the building is uninhabited for a longer period. This function is however not working if the unit has been configured to operate with a hot water heater.

See menu options in "Service menu Overview" (chapter 5.2).

Fan speed

ON level: Low/Nom/High

OFF level: OFF/Low/Nom/High

7 Before Starting the System

When the installation is finished, check that:

- · The unit is installed in accordance with the instructions
- The unit is correctly wired (in case of installed electrical heater)
- Outdoor and exhaust air dampers and silencers are installed and that the duct system is correctly connected to the unit
- · All ducts are sufficiently insulated and installed according to local rules and regulations
- Outdoor air intake is positioned with sufficient distance to pollution sources (kitchen ventilator exhaust, central vacuum system exhaust or similar)
- · All external equipment are connected
- · The unit is correctly configurated and commissioned
- The week schedule and fan speed settings are correctly programmed.

8 Service

Note:

Questions regarding the unit and the installation are answered by your installer or place of purchase!

8.1 Warnings

\land Danger

- Make sure that the mains supply to the unit is disconnected before performing any maintenance or electrical work!
- All electrical connections and maintenance work must be carried out by an authorized installer and in accordance with local rules and regulations.

▲ Warning

- · The system should operate continuously, and only be stopped for maintenance/service
- Although the mains supply to the unit has been disconnected there is still risk for injury due to rotating parts that have not come to a complete standstill
- · Beware of sharp edges during maintenance. Use protective gloves
- · Make sure that filters are mounted in their place before running the system
- This product is not intended to be used by children or people with reduced physical or mental ability or lack of experience and knowledge, if no instruction concerning the use has been given by the person responsible for their safety or that this person is supervising the operation. Children should be supervised so that they can not play with the product.

8.2 Internal Components



Fig. 15 Components

Position	Description
1	Fan, supply air
2	Fan, extract air
3	Filter, outdoor air
4	Filter, extract air
5	Defrost damper ¹
6	Motor, defrost damper
7	Heat exchanger
8	Condensation tray
9	Condensation drain
10	Print card with terminals
11	Temperature sensor, supply air
12	Temperature sensor, outdoor air
13	Temperature sensor, extract air
14	Fast couplings for supply air fan
15	Fast couplings for extract air fan

1. The damper may not be turned by hand!

8.2.1 Description of Components

8.2.1.1 Fans

The fans (pos. 1 and 2 figure 15) have external rotor motors of EC type which can be steplessly controlled individually 20–100%. The motor bearings are life time lubricated and maintenance free. It is possible to remove the fans for cleaning, see "User Manual" for more information.

8.2.1.2 Filters

The filters are of filter quality G 4 for both the supply air and extract air filter. The filters need to be replaced when polluted. New sets of filters can be acquired from your installer or wholesaler.

8.2.1.3 Defrost damper

The built in bypass damper (pos. 5 figure 15) is involved in defrosting, cool recovery, and supply air temperature regulation of the unit. The damper motor is controlled by an analogue 0–10 V signal.

A test sequence which opens and closes the damper will occur once every 24 hours. A micro switch detects if the bypass is able to close completely. If a signal from DI6 is not detected for one minute after the function test has been initiated, then the warning "DAMPER WARNING" appears in the control panel.

8.2.1.4 Heat exchanger

SAVE VTC 700 is equipped with a highly efficient, counter flow plate heat exchanger. Required supply air temperature is therefore normally maintained without adding additional heat.

The heat exchanger is removable for cleaning and maintenance, see "User Manual" for more information.

8.2.1.5 Condensation tray and drainage

Depending on the relative humidity in the extract air, condensation may occur on the cold surfaces of the heat exchanger. The condensate water is gathered in the condensation tray (pos. 9 figure 15) in the bottom of the unit and is led out through the drainage (pos. 10 figure 15) which are situated on each side of the heat exchanger. The drainage outlets are size $\frac{1}{2}$ " with outer threaded tube connections (chapter 4.3.1).

8.2.1.6 Print card

The main print card (pos. 10 figure 15) controls the functions and set temperatures of the unit. It is possible to connect external accessories to terminals in the print card. See wiring diagram for more information.

8.2.1.7 Temperature sensors

Three temperature sensors (NTC, 10 k Ω) are included in the unit from factory:

- Supply air sensor (pos. 11 figure 15)
- Outdoor air sensor (pos. 12 figure 15)
- Extract air sensor (pos. 13 figure 15).

The sensors are wired to the main print card. See wiring diagram for more information.

8.2.1.8 Electrical Re-heater battery

The electrical re-heater is optional, i.e. not included from factory in a standard unit, and must be connected and activated in the control panel (chapter 5.2.5). The re-heater is activated by a relay and switches on if the supply air temperature is 2°C lower than the set point and switches off if one or more of the following conditions are met:

1. If the supply air temperature is $\geq 2^{\circ}C$ over the set point

- 2. If the over heat protection is activated or the sensor is malfunctioning
- 3. If the emergency thermostat is triggered or broken
- 4. If the supply air sensor is in error state
- 5. If the supply air fan is not running
- 6. If the heater is set to not active in the menu.



8.2.1.9 Water Re-heater battery

A water re-heater battery (optional), which can be acquired as an accessory, can be controlled by the analog output WH (0-10 V DC). The water heater uses AI 4 for frost protection (OT, "Over heat protection", changes to FPS, Frost protection in the menu). The frost protection sensor should then be a strap on surface sensor situated on the return water tube. The supply air sensor (SS) at AI 1 must be replaced with a duct sensor which can be acquired as an accessory. See wiring diagram for more information.

Only electrical or water re-heater is allowed, i.e. if a water re-heater is selected, the electrical re-heater is deactivated and vice versa.

Note:

If a water re-heater battery is installed we strongly recommend you to also install an outdoor air damper with a spring return actuator.

8.2.1.10 Water Cooler

A water cooler (optional) can be acquired as an accessory and be controlled by the unit. If a water cooler is installed the supply air sensor (SS) at AI 1 must be replaced with a duct sensor which can be acquired as an accessory. See wiring diagram for more information.

8.3 Trouble shooting

If problems should occur, please check the items below before calling your service representative.

Malfunction	Action		
Fans do not start	1. Check the display for alarms.		
	2. Check that all fuses and fast couplings are connected (mains supply and fast couplings for supply and extract air fans, pos. 16 figure 15).		
	3. Check that the week program is in ON mode. The week program might be in OFF mode with the fan speed set to OFF (chapter 6.3).		
	4. Check if one of the digital inputs 1–3 (DI 1–3) is active and set to off. This would force one or both fans to stop depending on the setup (chapter 6.4).		
	1. Check the display for alarms.		
	2. The unit could be in defrost mode. This reduces the fan speed and in some cases shuts down the supply air fan completely during the defrosting cycle. The fans go back to normal after finished defrosting. Shown as Defrosting in the display		
	3. Check setting of fan speed in the control panel (chapter 6.1.1).		
Reduced airflow	4. Check week program (chapter 6.3).		
	5. Check if one of the digital inputs 1–3 (DI 1–3) is active and set to off. This would force one or both fans to stop depending on the setup (chapter 6.4).		
	6. Check filters. Change of filters required?		
	7. Check diffusers/louvres. Cleaning of diffusers/louvres required?		
	8. Check fans and heat exchange block. Cleaning required?		
	9. Check if the buildings air intake and roof unit (exhaust) have been clogged.		
	10.Check visible duct runs for damage and/or build up of dust/pollution.		
	11.Check diffuser/louvre openings.		
The unit cannot be	1. Reset control functions by pulling out the plug for 20-30 seconds.		
controlled (control functions are stuck)	2. Check the modular contact connection between the control panel and the main print card.		

Malfunction	Action		
Low supply air temperature	1. Check the display for alarms.		
	2. Check set supply air temperature in the control panel.		
	3. Check the analogue inputs in the service menu to verify that the temp sensors are ok (chapter 5.2). Go to Functions > Analogue input and verify the temperature readings from the temp sensors.		
	4. In case of installed electrical re-heater battery: Check if the over heat protection thermostat is still alert. If necessary, reset by pressing the red button on the front plate of the electrical re-heater (pos. 2, figure 9).		
	5. Check if digital input 4 (DI 4) is set to off. This would force the electrical re-heater battery to be switched off (chapter 6.4)		
	6. Check if the extract filter must be changed.		
	 Check if the unit has a re-heater battery connected. At very cold outdoor conditions an electrical or water heating battery might be necessary. A re-heater battery can be acquired as an accessory. 		
Noise/vibrations	1. Clean fan impellers.		
	2. Check that the screws holding the fans are tightened.		
	3. Check that the anti vibration lists are fitted to the mounting bracket and to the back of the unit.		

8.3.1 Alarm list

Error is warned with text and warning triangle in the display. Turn the selection knob to the warning triangle and press 2x confirm

Alarm	Explanation	Result
Fan	Indicates error on either supply or extract air fan.	The alarm is displayed in the control panel
		May result in triggered over heat protection if an electrical re-heater battery is installed and active when the malfunction occurs.
EMT/Frost	Indicates triggered emergency thermostat (in case of installed electric re-heater battery) or frost protection (in case of installed water re-heater or cooling battery).	A triggered frost protection alarm results in the following:
		Both fans stop
		Outdoor and exhaust air dampers close
		 Water valve opens completely (10 V signal goes out to the actuator)
		The unit will restart once the water temperature reaches +5K over set frost protection temperature.
		A triggered emergency thermostat alarm gives an alarm in the control panel.
		Reset by pushing the button (pos. 2 figure 9) on the front of the electrical re-heater battery.
DAMP	Indicates malfunction in bypass damper	The alarm is displayed in the control panel.
		The unit will not be able to use the bypass damper for defrosting, i.e. stop defrosting will be initiated if a re-heater is installed and activated.



Alarm	Explanation	Result
Pb Fail	Error in connection with relay card for electrical re-heater or re-heater disconnected	The alarm is displayed in the control panel. The electrical re-heater will not be activated.
Temp	Malfunction in one or more of the temperature sensors.	The alarm is displayed in the control panel. Check analogue inputs to verify which sensor is malfunctioning.
Filter	Time for filter change.	The alarm is displayed in the control panel. Change filter according to instructions in the "User Manual".

8.4 Type label

Before calling your service representative, make a note of the specification and production number from the type label, which can be found on top of the unit close to the duct connections or inside in the bottom of the unit.



Fig. 16 Type label SAVE VTC 700 R

Position	Description
1	Product code (product specification)
2	Production date
3	Product item number
4	Production order number
5	Consecutive number